

Collaborating With Consumers and Family Members

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CFAC Data Report

(**C**onsumer and **F**amily **A**dvisory **C**ommittee)

July 12, 2007

SCFAC Communication Sub-Committee

Marian Spencer, Chair

Kathy Daughtry

David Taylor, Jr

Carl Britton-Watkins, SCFAC Chair

WWW.dhhs.state.nc.us/mhddsad/scfac/index.htm

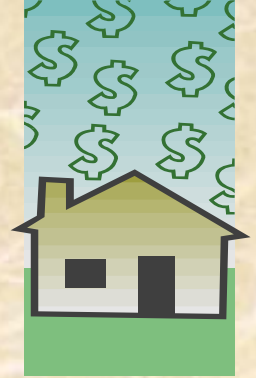
“The largest issue that the SCFAC sees looming is the lack of a total partnership between the LMEs, CFACs, Providers and the Division of MH/DD/SAS. It is important that these partnerships be solidified. We all need to stop complaining and take a look at where we are and work from there.”

Carl Britton-Watkins, Chair of the State CFAC
NC Community News Update, July 31, 2007

- **Survey of Local CFAC's**
- **25 out of 29 responded**
- **Service Gaps in all disabilities:**
 - Housing**
 - Education/training**
 - Reform/transformation**
 - Transportation**

Housing gaps:

- Lack of low-income housing
- Need for more supervised adult living programs
- More help needed for consumers to learn about housing opportunities



Education / Training:



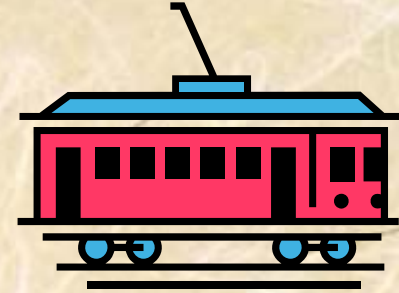
- Consumers do not know who to call
- Lack of family and consumer education
- Lack of quality family, community and statewide education regarding prevention and substance abuse services available – and where to find them.

Reform/Transformation:

- Shortage of Crisis Services
- Poor quality of care
- Lack of services – provider availability
- Gaps in quality of care – high staff turnover, poorly trained staff, improper placement

- **lack drop in centers – de-tox centers**
- **Child treatment options**

Transportation:



- Lack of transportation to get meds or care
- Lack of transportation at all levels of disability
- Limited transportation

Recommendations:

- ✓ Provide more subsidies to qualified tenants – tax credits to developers
- ✓ Community education on crisis intervention
- ✓ Improve quality of family involvement by – more involvement at the state level
- ✓ Look at transportation in other states

Underserved Populations:

The working Poor

The Rural Consumer

Aging Developmentally Disabled consumer

Families of consumers

Substance Abuse population

Organizational Update:

Local issues and their ideas on how they are doing.